



# THE PANCHSHEEL MERCANTILE CO-OPERATIVE BANK LIMITED

Reg. No. SE 5042 1973

Belgium Tower, Silver Plaza Complex, Niranjani Mill Compound, Ring Road, SURAT-395003.

Phone : (0261) 2427795, 2452644, 2401567, Fax : (0261) 2427690

## MOBILE BANKING FORM

<input type="checkbox"/>	Application for PMCB Mobile - Mobile Banking Facility
<input type="checkbox"/>	De-Registration of PMCB Mobile

<input type="checkbox"/>	Linking Bank Account with Existing PMCB - Mobile Banking
<input type="checkbox"/>	De-Linking Bank Accounts with existing PMCB- Mobile Banking

I/We request you to arrange to provide/remove above facility of Mobile Banking as per details below.

Name of Account Holder (please mention in Block Letters)	
Mobile Number (Where Mobile Banking will work)	
Customer ID (CIF)	
Primary Account Number	
Please give the choice of Account Holder, In Case of Joint Account with operating Instructions "Either of Survivor"	

Address of Communication	
	City : State : Pin Code :
	e_mail : Tele/Mobile :

### Existing Accounts

To be linked In Mobile Banking facility (Please refer the condition overleaf) (Please ensure that all stated accounts have the same Customer ID(CIF) of the applicant)

Sr.	Br. Code	Name of the Account Holder	Account Number

- I/We confirm to download the Mobile Banking Software as directed by the Bank through SMS or through any other mode.
- I/We confirm that I/We have the 'Term & Conditions related to Mobile Banking, appears on Bank's website [www.panchsheelbank.com](http://www.panchsheelbank.com) and In the reverse of this application and accept the same In full unconditional.
- I/We undertake to state that / We will not share my / our application password and / or mPIN to anyone. The complete secrecy of above password is my/own responsibility.
- I/We understand that I/We shall be required to Initiate SMS or GPRS service for availing Mobile Banking facility and hence shall be liable to pay charges to my/our respective service provider as per applicable tariff plan. i/We understand that Bank would not be responsible/liable for any leveled by the Service Provider.

Date :

Place :

Signature of 1st Account Holder

Signature of 2nd Account Holder

Signature of 3rd Account Holder

Certified that the Signature/s of the account holder/s is/are as per record and recommended for (a) Registration (b) De-Registration, (c) Linking of accounts, (d) De-Linking of accounts (e) Resetting of mPin.

Date of Posting In CBS : \_\_\_\_\_

Branch : \_\_\_\_\_

Clerk / Officer

Manager / Senior Manager / Chief Manager

Date : \_\_\_\_\_

Name : \_\_\_\_\_ Name :

### Terms and Conditions :

1. Transactions Initiated through Mobile Banking application are irrevocable; Bank shall not be entertain any request for revocation or stop Payment request for transactions Initiated through Mobile Banking.
2. Customers shall not use Mobile Banking Channel for transfer of funds for illegal activities.
3. Customer shall be responsible for the safe custody and security of the Mobile Banking application downloaded on their mobile phones to avoid unauthorized usage and should imediately inform Bank for disabling of Mobile Banking services in case of loss or theft of mobile phone.
4. Customers should NOT share their application password and mPIN with anyone including Bank's staff/associate/representative.
5. Customer shall abide by the limits imposed by Bank on maximum number of transactions and maximum amount permitted through Mobile Banking. Bank reserves the right to change the number of transitions and amount any time. Bank shall not be responsible for any loss to customers arising out of usage of Mobile Banking.
6. Bank shall be at liberty to affect any changes in term and Conditions from time to time.

#### Eligibility

Sr.	Type of Account	Type of Account	Mode of Operation	Eligibility
1.	Saving Bank Account	Single	Single	Account Holder is Eligible
2	Saving Bank Account	Joint	Either or Survivor	AS PER Choice of all account holders Application to be signed jointly.
3.	Saving Bank Account	Joint	Jointly	Not eligible.
4.	Saving Bank Account	Minor	Single	Above the age of 10 is eligible.
5.	Current Account	In the Name of self, Single	Single	The Account holder is eligible.
6.	Current Account	In the Name of firm-Single	Single	The Account holder is eligible.
7.	Current Account	Partnership Firm/Company	Any one Partner/Director	The person authorized to operate. All partner/Director will sign the application.
8.	Current Account	Partnership Firm	Jointly Operated	Not eligible.
9.	CC/OD A/c against FD	Single	Single	Account holder is eligible
10.	CC/OD A/c against FD	Joint	Either or Survivor	AS PER Choice of all account holders. Application to be signed jointly
11.	CC/OD A/c. against FD	Jjoint	Jointly	Not eligible.

Linking of Account (Provided Customer ID of the Primary account holder and "to be linnked" account are same)

No.	Primary Account with Mobile Banking	SB (Single)	SB (JT./Eos)	SB A/c. Jointly	CA A/c. (Self & Single)	CA A/c. (Firm & Single)	CA A/c. Any Partner/Jointly
1.	✓	✓ With Consent		X		X	X

#### Disclaimer :

It is Customer's responsibility to ensure that the bank's mobile application is compatible with his/her mobile phone/handset. For whatever damage or loss, if any incurred by the customer due to downloading of the Bank's Mobile Banking Software in his/her mobile phone. He/She shall be safely responsible. Further, he Customer shall be solely responsible/liable in keeping his/.her application password and MPIN confidential to prevent unauthorized access/use of his/her mobile banking facility by any third party. For any payment effected by the Bank to a beneficiary based on the information received by the Bank from the Customer's mobile number registered in the Bank's record for mobile banking facility, the customer shall be solely responsible/liable in any manner whatsoever for any loss, claim, liability as the case may be or incidental thereto.

#### Declaration :

I/We affirm, confirmation and undertake that I/We have read and understand the Terms and Conditions for usage of The Panchsheel Mercantile Co-operative Bank's Mobile Banking services and agree to them. I/We am/are aware that the usage of PMCB Mobile Banking is governed by the terms and conditions which are available on [www.panchsheelbank.com](http://www.panchsheelbank.com) or any other site specified by The Panchsheel Mercantile Co-operative Bank and I/We have reviewed the contents of the same. I/We accept and agree that I/We aware of the contents of the terms and conditions and that all my/our rights and liabilities would be governed by the said terms and conditions by my/our act of accessing. I/We agree to adhere and comply regulations / practices set by telecom authority/regulatory/anking authority / Government of India/Local/State Government Etc. towards mobile operations & associated banking activities. I/We thereby agree to be subject to and comply with all the provisions of the terms and conditions which are Incorporated by reference herein and demand to be part of this application form to the same extent as if such provisions had been set forth in full herein. The Customer agrees that the Bank shall not be held liable and shall be absolved from all liabilities whatsoever. If due to any reason beyond the control of the Bank, The Bank is unable to receive or execute any of the requests from the Customer or there is loss of Information during the process of transmission or processing. The Customer further agrees that he/she shall not be hold the Bank responsible /liable for any loss whatsoever incurred to the Customer due to any failure or delay in transmission of information, if there is any error or inaccuracy of information or any other consequence arising from any cause beyond the control of the bank which may include technology failure, mechanical breakdown, power disruption, error in transmission of information, or message to any from the telecommunication equipment of the Customer and network of any service provider and the Bank's system or any breakdown, interruption, suspension or failure of the telecommunication equipment of the Customer or the bank's system.

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Signature 1st Holder

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Signature 2nd Holder

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Signature 3rd Holder